



Maybo's licensed physical intervention programme – the first choice for security professionals

Maybo has teamed up with Skills for Security and the BIIAB to provide a professional approach to physical intervention that responds to the recently released sector guidance



"I would encourage all employers, whether they are security providers or operators, to consider this guidance and its relevance to their operation."

DAC Chris Allison
Head of Licensing Portfolio for ACPO

Maybo's leading physical intervention programme is now jointly accredited by the BIIAB and Skills for Security to make a unique offering that provides employers and their staff, insurers and customers with confidence in this area of significant risk.

Recent case law has shown that a lack of credible physical intervention training in the sector leaves staff, service users and employers at risk of harm, prosecution and substantial compensation claims. This joint accredited programme ensures employers and their staff benefit from a single physical intervention training programme that is recognised for both guarding and door supervision functions. The programme can be delivered under licence either in house or by independent training providers.

Industry guidance gives direction

The new publication 'Physical Intervention; Reducing Risk' available through Skills for Security and the BIIAB helps employers address this issue. The guidance is endorsed by ACPO and the SIA and focuses employers on control measures that reduce the need for physical intervention, whilst recognising there are times that this may form a necessary and legitimate part of the security role.

Training trainers in physical intervention

Maybo has been recognised at the forefront of violence reduction and conflict management and physical intervention training for over 10 years. It now provides employers and training providers with the opportunity to use its materials, programmes and methods to deliver the Maybo physical intervention course with certification of trainers and learners through Skills for Security and the BIIAB.

The course content

The core accredited programme offers disengagement only, or combined disengagement and holding skills

Disengagement

The disengagement (defensive) skills unit addresses how staff can protect themselves or others from assault and includes training on how to separate and guide people. The course content includes relevant law, medical implications and safe practice.

Holding

The restrictive escorting and holding skills unit addresses the area of restraint. The course focuses on teaching safer skills for common holding activities such as during ejection, standing holds and escorts and raises awareness of the additional risks associated with ground holding techniques.

Additional specialised modules are available for higher risk roles including horizontal holding, mechanical restraints and searching methods.

Top quality training materials support the course

Maybo has developed outstanding tutor and delegate resources. These include:

- Comprehensive tutor resources including a 200 page colour tutor manual and a Tutor CD with PowerPoint slides and trainer administrative documents.
- Superb A4, colour workbooks for delegates in each discipline and training record cards.



Why have a Maybo licence to train in physical intervention?

- Maybo is regarded as a leader in the field of violence risk management and trainer development and can advise on organisational policy and risk management.
- Maybo training maps to key standards and qualifications and encourages non physical responses to conflict and violence.
- Maybo's physical intervention skills are based on natural movements that do not rely on strength or aggression. These non-violent skills have been medically reviewed and have established credibility in security and enforcement functions and healthcare settings.
- Maybo offers a calming approach and less aversive skill set that has reduced restraint in higher risk environments and inspired confidence when ultimately it has been needed.
- Violence is a complex risk to manage and Maybo helps its clients and tutors to integrate training with other measures to ensure a positive impact.



Who is eligible for the programme?

The BIIAB and Skills for Security physical intervention course is designed for staff working in Security Industry Authority (SIA) licensable sectors and the wider licensed retail sector including:

- Retail security and profit protection
- Licensed retail and hospitality
- Colleges and universities
- Healthcare security
- Transport security
- Local authorities
- Licensed retail and hospitality
- Event security
- Parking enforcement
- Justice and custodial services



End user programme

Operational staff must have first completed conflict management training as part of their SIA licence requirement or equivalent. The course is relevant for staff in a variety of roles including guarding, door supervision, response teams, wardens and accredited persons and others undertaking inspection and enforcement roles.

The disengagement and holding courses can be delivered over one or more days through modular format.

The professional level of the course is emphasised by the high quality workbooks for delegates to work through. Stress is taken out of the administration because tutors have user-protected access to Maybo's custom-built on-line management system. This enables tracking of delegate records and ordering of BIIAB and Skills for Security accredited certificates.

Delegate registrations include the relevant delegate workbooks, the registration fee and the BIIAB and Skills for Security accredited certificate. Delegate registrations are £17.50 for disengagement only, or £20 for disengagement and holding. All figures are subject to P&P and VAT.

** Prices are subject to change*

For more information or to discuss your options

phone **Maybo** on 01580 881386,
or email info@maybo.com

Further information visit www.maybo.com

